

## **Plus Hostels Website – Accessibility Statement**

Statement issued on 27/06/2025 based on a self-assessment conducted by the provider.

Hu Holding SpA (the “Company”) is committed to making its website accessible, in accordance with Law no. 4 of January 9, 2004, and Legislative Decree 82/2022.

This accessibility statement applies to the following Plus domain:

- <https://plushostels.com>

### **General Information**

Subject of the statement: Website

Website name: Plus Hostels Website

Technical specifications used: WCAG 2.1

Conformance status: Partially compliant

This website is partially compliant with the requirements of Appendix A of UNI CEI EN 301 549 due to the non-compliance cases listed below. The company is not legally bound by the scope of the Stanca Law (Law 4/2004), and this statement is made voluntarily. The Company is committed to making non-accessible content compliant with the applicable standards.

### **Non-accessible Content**

- The page language is always declared as English in the code, even when browsing in Italian, which affects reading and pronunciation of elements.
- There is no mechanism to skip directly to the content when using assistive technologies (Bypass block).
- Page headers do not follow a hierarchical order and the main heading (H1) is sometimes missing.
- Several essential interactive elements are not accessible via keyboard, such as back buttons.
- Content is only accessible through category navigation, with no search or alternative menu options.
- Links with generic labels do not clearly indicate their purpose, making them hard to understand with assistive technologies.
- Several interactive or textual elements do not meet the minimum contrast ratio of 4.5:1. Some non-textual elements also fall below the 3:1 contrast ratio.
- The focus state of some buttons is not clearly visible, making keyboard navigation difficult.
- Carousels do not offer accessible alternatives to swipe gestures, preventing interaction via keyboard or assistive tools.
- Error messages in form fields are not properly announced by assistive technologies.

## **Feedback and Contact Mechanism**

Users may report accessibility issues at any time by emailing:  
sustainabilityat@humancompany.com

Please include the following details to help us resolve the issue:

- Full name
- Webpage URL or app section related to the issue
- Clear and concise description of the problem
- Tools used (OS, browser, assistive technology)

You can view our Privacy Policy at: <https://huopenair.com/it/privacy-policy>

## **Reporting to the Agency for Digital Italy (AGID)**

If no response is received within thirty days or the response is unsatisfactory, you can report the issue via: <https://www.agid.gov.it/>

## **Site Information**

Website publication date: 06/2018

Were usability tests conducted? NO

Content Management System (CMS): Ionize

## **Company Information**

Number of employees with disabilities: 13

Number of workstations for employees with disabilities: 0